

Partial Client List

Advantek
Cardinal Glass Industries
Critical Path
EcoWater Systems
Excelsior-Henderson
FSI International
FieldWorks, Inc.
Harmon Glass Industries
Huset Associates
Liberty Diversified Industries
M.A. Mortenson Company
Micro Component Technology
National Data Management
Noran Clinic
Rollerblade, Inc.
The Tile Shop



Identifying your audience and understanding how they learn are *key factors* in creating effective documentation and training.


Resource Quest
4737 County Road 101 #152
Minnetonka, MN 55345-2634
612 750-5060

Saving you Money!

***Custom
Documentation***

Training

Management Tools



Resource Quest

(612) 750-5060
www.rqidocuments.com

Understanding your needs is our specialty!

Resource Quest, (RQ) develops custom documentation and training tools to help people perform effectively through business process changes and system implementations. Since 1988, RQ has been assisting companies implement change and embrace growth. From the boardroom to the manufacturing floor, we provide participative documentation and training from the user's point of view. We employ the most concise, direct, and cost-effective methods available. We understand cost and time constraints.

We not only make you look good, but save money too!

Some of our web-based training projects have eliminated the need for an instructor to travel to the various locations — saving time and money.



PRODUCTS

Our core competencies are found in the following areas and include design, creation and publishing:

- Training materials for Enterprise Resource Planning (ERP), Supply Chain Management (SCM) and Customer Relationship Management (CRM) implementation
- Custom User Manuals
- Policies and Procedures
- Process Flow Documentation
- Web Content

SERVICES

Our services include, but are not limited to the following:

- Project Management
- Document and Project Design
- Train the Trainer Programs
- Problem Solving Management Tools

OUTSOURCE

Outsource your Documentation Department. We can fill-in when you need an extra hand or train your people to maintain and update your documentation.



PAST PROJECTS

- Enterprise software training materials
- Context sensitive help systems for custom PC applications
- Custom software user guides
- Training
- Disaster recovery planning
- Document corporate concepts, principles, processes, policies and procedures
- Documentation project design and implementation
- Flowchart systems and procedures for process improvement
- Information mapping
- Installation guides
- On-line help systems
- Process documentation
- Quality assurance testing
- Web content and document management
- Employee Handbooks
- User Guides for Software Developers

WE CAN HELP...

**CALL FOR A FREE
CORPORATE DOCUMENTATION
ASSESSMENT**

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